

Fastrack MCI

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Customer Name: _____

Date: _____

Address: _____

Phone: _____

Please rate the following:

Low

High

Our employees' performance and communication

1 ___ 2 ___ 3 ___ 4 ___ 5 ___

Our employees' responsiveness to your questions and problems

1 ___ 2 ___ 3 ___ 4 ___ 5 ___

Our ability to keep you informed of the progress of your project

1 ___ 2 ___ 3 ___ 4 ___ 5 ___

How would you rate the performance of our service?

___ SuperiorFar exceeded our expectations

___ Excellent.....Above average

___ Ordinary.....Services were average

___ Poor.....Needs improvement

___ Would not recommend your services

Did we surpass your expectation of this project, if so how?

How can we improve on the services we provided to you?

Did we surpass your expectation of this project, if so how?

Friend ___ Vehicles ___ Building ___ Internet ___ Other ___

Comments may be used as references unless noted otherwise